

PLEASE ADDRESS ALL PACKAGES TO:

SALTZMAN'S WATCHES & MORE
1024 RESERVOIR AVENUE
CRANSTON, RHODE ISLAND 02910

PHONE: 401-946-0930 - FAX: 401-946-1380 • CustomerService@SALTZMANS-WATCHES.COM

PERSONAL INFORMATION (Please print clearly) *Required Information

*Name: _____

*Daytime Phone Number: _____

*E-mail Address: _____

*Mailing Address: _____

Note: Mailing address is for the return of your watch.

WATCH INFORMATION

(Model, Description, Serial Number and/or Model Number located on back of Watch): _____

How long have you owned the watch? ☐ Less than 2 years ☐ 3 to 5 years ☐ 5 years or more

Date of Purchase: _____

Problem, Issue or Service Requested (check all that apply and comment as needed): _____

☐ Watch not Running	☐ Clasp	☐ Case	_____
☐ Strap	☐ Crystal ☐ Dial	☐ Hands	_____
☐ Bracelet Links	☐ Moisture/Condensation		_____

Do you have a completed warranty card or sales receipt?	Card Receipt None	Has your watch been repaired in the past 12 months?	YES NO	If Yes, by whom _____
(Please circle all that apply.)				_____

PRE-AUTHORIZATION

To expedite the evaluation and repair process, you can pre-authorize the repair* up to a specific dollar amount. If you agree to pay for repairs up to the amount(s) below, please check the appropriate box and provide a valid credit card number and signature (we accept Visa, MasterCard, American Express, and Discover). Saltzman's Watches will then prioritize your watch repair.

NOTE: Pre-authorization can reduce the turnaround time by approximately 7 days.

I Authorize the Amount to Proceed My Repair Order: _____	☐ Zero	☐ \$200.00 or Less
	☐ \$50.00 or Less	☐ \$500.00 or Less
	☐ \$100.00 or Less	☐ \$1000.00 or Less

☐ VISA ☐ MC ☐ AmEx ☐ Discover #: _____

CVV (security code on back of card): _____ EXP. Date: _____

Signature: _____

Date: _____

Note: If the Service Estimate is over the amount you checked, or if you do not pre-authorize an amount for repair service, we will NOT do any work until you contact us.